



Oliver increases visibility into our litigation strategy, automating state and federal law compliance, and creating efficient, auditable communication with our firms. **The ROI is almost immediate.**

- Heidi Staloch, Associate General Council, U.S. Bank

## Customer Profile



### Business Need.

U.S. Bank needed to maximize recovery and reduce losses by:

- Controlling Costs
- Managing Efficiency
- Reducing Labor Expense
- Minimizing Risk

### Solution.

- Systematic control of the compliance process was mandatory. The integration of federal, state and local laws, rules and procedures significantly minimizes our risk while reducing cost.
- Complete visibility of the litigation strategy is key. We now have a current view of attorney and third party progress throughout the entire process.
- The automated audit helps me log the time for employee management and produce evidence of audit documentation of every action, by every party.
- The automation of the workflow is huge because we are saving time collaborating on documents and the platform automatically forces a decision or advances to the next step which keeps the process moving.



*To learn more about how Oliver can transform your legal servicing by consolidating data collection, orchestrating team collaboration and accelerating litigation strategies with unprecedented automation, compliance and oversight, visit our website at [www.olivertechnology.com](http://www.olivertechnology.com).*

The Oliver Collections Litigation Exchange (CLX) is a collections platform that automates every repetitive step in the process, streamlines communication and provides the oversight you need to make decisions based on current information.

Our cloud-based platform is built around the core processes of consolidation, orchestration, and litigation.